



Treely™ Handling and Care Instructions

1. Inspect your door (s) promptly after receipt and notify your dealer immediately if there are any problems.
2. Move doors by carrying with two people, do not drag doors over anything. Protect doors by using clean gloves and equipment: cover, but allow for air circulation.
3. Do not lean doors upright against the wall. Store doors flat on a level surface with blocking on the ends and middle. The building should be dry and well ventilated with a balanced HVAC system. If doors are to be stored on the job site, the entire door including top and bottom edges must be sealed. Never store doors outside in the elements. Do not deliver doors to a building site until surrounding plaster, drywall, cement, etc., has dried.
4. Finish must be applied to all six (6) sides of the door, three (3) sides of the jamb and (3) sides of the stop. Even after finish has been applied, it is extremely important care is taken. Wood is a natural product that acclimates to the moisture content in its environment. See Treely™ Door Finish Instructions for more information
5. Never subject doors to abnormal cold, heat, dryness or humidity for prolonged periods.
6. Maintain indoor relative humidity between 30% to 50%, and temperature between 50°F and 85°F throughout the product's life cycle, including initial warehouse storage and onsite installation.
 - a. Storage: all wood products must be stored in a climate-controlled warehouse
 - b. Job site installation: it is crucial to maintain controlled humidity and temperature levels throughout the construction process.
 - c. Final Occupancy Stage: Upon completion of construction, it is imperative to educate the end user about the importance of maintaining proper humidity and temperature levels using their on-site control systems. The end user should be informed about the specific humidity and temperature requirements for their wood door products and the potential consequences, such as warping, cracking, or splitting, if these levels are not maintained.
 - d. If proper climate control measures are not taken, the wood products will likely experience problems with dimensional change of the wood.
 - e. Failure to adhere to these requirements may result in warranty limitations or exclusions for wood related issues.
7. Allow doors to acclimate to the temperature and humidity of the installation location before installation (minimum of 72 hours or longer when heat and/or humidity extremes exist compared to storage location).
8. If hardware installation requires drilling into a top or bottom edge of a door, installer must pre-drill for screws to ensure effective screw holding and eliminate any chance of material splitting.
9. Trimming to meet your size requirements can change the overall appearance of the door. If you need to slightly trim your door, we recommend that you trim the bottom (do not trim the top) by no more than 1"; and each side by no more than an ¼".
10. All fire-rated doors manufactured by Treely™ must be prefit and machined by Treely™. NO trimming of fire-rated doors is allowed.

Important: Failure to follow these handling, installation and finishing instructions will void all warranties, written or implied..