



## Treely™ Factory Finished Limited Warranty

1. Treely™ warrants that each door bearing the Treely™ brand and identification mark are built of sound material and workmanship and are free of defects which would cause the door to be unfit for ordinary use or unable to properly function.
2. For both fire rated and non rated doors used in an interior application (defined as being exposed to controlled interior climactic conditions on both sides of the door), this warranty shall survive for 18 months after the date of shipment from Treely™. This warranty applies to doors properly sealed, finished, hung, and maintained. Please refer to Treely's™ handling and care document.
3. Maintain indoor relative humidity between 30% to 50%, and temperature between 50°F and 85°F throughout the product's life cycle, including initial warehouse storage and onsite installation. Failure to adhere to these requirements may result in warranty limitations or exclusions for wood related issues. See Treely™ Door Handling and Care Instructions for more information.
4. The 18 month warranty on interior doors does not apply to fire-rated interior doors, exterior doors, or doors used in commercial, hospitality or multi-family applications, in which case, the one year warranty will apply. The 18 month warranty applies only to the original end-user and is not transferable.

**Limitations and Exclusions.** The below items are NOT considered to be defects and are NOT covered by this warranty.

1. Damage caused by failure to comply with Treely's™ handling and care document.
2. Damage caused by attempts other than Treely™ to repair the door.
3. Surface checking and cracks of hardwoods is considered a natural characteristic and is not covered by this warranty.
4. Natural variations in the color or texture of the door.
5. Doors or door components that are not stored and hung in accordance with the Care and Finishing instructions; and doors/components that are exposed to direct sun or rain under normal conditions.
6. Any door that is greater than three-feet six-inches (3'6") in width and/or eight-feet (8'0") in height.
7. Any product that has components not supplied by Treely™ Doors. Examples include and are not limited to: core, veneer material, adhesives.
8. Warp equal to or less than 1/4" in the plane of the door itself for doors up to 3'6" in width or 8'0" in height. Addressing claims due to warp may be deferred for up to 12 months from the date of the claim in order to allow the door to acclimate to local humidity and temperature conditions. This deferral will not be counted against the warranty period.
9. Defects caused by warp or bow of the frame or jamb in which the door is improperly installation such that the door does not swing freely.



10. Damage caused by improper handling or on-site storage. Storage damage includes moisture content in doors due to site humidity levels.
11. Panel shrinkage and slight expansion is not considered a defect, due to environmental conditions.
12. Damage caused by others or by any cause beyond the control of Treely™, including but not limited to, damage caused by normal wear and tear weathering (including corrosion of components in seacoast applications); customer misuse, abuse, neglect or alteration; or, fire, flood, earthquake, storm, tornado riots, war, acts of terrorism, hostilities, rebellion or other Acts of God.
13. Damage caused by extreme temperature.
14. Failure to perform normal homeowner's maintenance, including maintaining the finish.
15. Exterior grade doors are not covered under this warranty.